

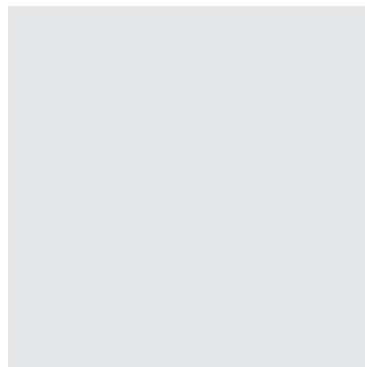


donate**NYC**
give goods. find goods. do good.

Annual

Report

2018

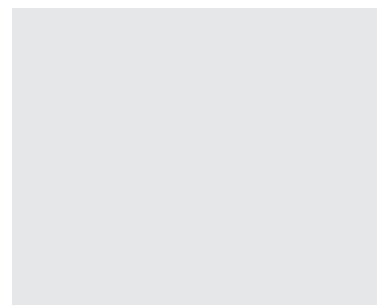
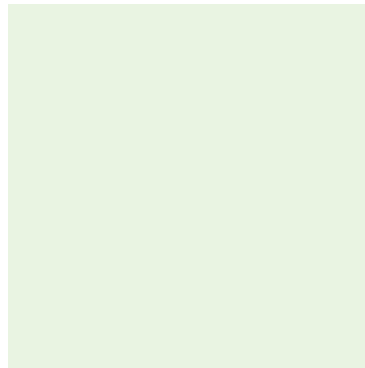
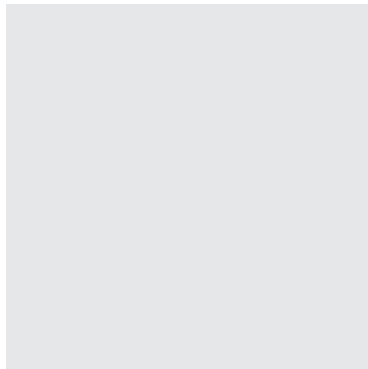


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   donateNYC



Annual Report 2018



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Our Partners

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Deputy Commissioner's Letter



Dear Friends,

Over the last three years, the donateNYC program has grown significantly. It is now easier than ever for residents, businesses, nonprofits—all New Yorkers—to reduce the amount of waste they send to landfill by donating and reusing goods, and to support vital social services for New Yorkers in need.

By the end of 2018, donateNYC's map

contained over 650 locations in all five boroughs where residents can donate, find, or buy gently-used items. Ranging from thrift shops and antique stores to social service organizations and community kitchens, these reuse locations accept and distribute a wide variety of items. We are currently on track to surpass 1,000 locations covering every ZIP code, meaning that anyone who can download the app, search on the donateNYC website, or call 311 can find reuse options near their home.

2018 also saw significant growth—138 percent—in the number of businesses and organizations registered to donate and receive goods on the donateNYC Exchange. More and more businesses with surplus or gently-used items are choosing to

donate over discard, and nonprofit organizations are saving money by seeking quality second-hand goods instead of buying new.

The donateNYC Partnership program has more than doubled in size over three years, reaching 70 Partners in 2018. These Partners have diverted a combined total of 169,119 tons of goods to be reused. This is real, measurable impact in support of NYC's goal of sending zero waste to landfills.

Over the year, donateNYC raised the profile of donations and engaged even more New Yorkers through a reuse-focused Earth Day festival, behind-the-scenes tours of donateNYC Partners, an expanded National Thrift Store Day shopping event, and a first-ever second-hand holiday gift guide.

The profiles in this annual report demonstrate why reuse is such a vital part of New York City's sustainability, resiliency, and quality of life goals. The NYC Department of Sanitation is proud to continue its support of the City's dynamic donations and reuse community.

Sincerely,

A handwritten signature in black ink that reads "Bridget Anderson". The signature is fluid and cursive, written over a light blue horizontal line.

Bridget Anderson
Deputy Commissioner
Bureau of Recycling &
Sustainability
NYC Dept. of Sanitation

Mission & Overview

donateNYC Mission

To reduce needless waste and increase diversion of reusable material from landfills, NYC Department of Sanitation established donateNYC in 2016.

Our approach:

- Increase tonnage diversion by developing public-facing technological platforms and providing direct donation coordination.
- Increase public awareness of and access to opportunities for reuse and donation.
- Support and expand the city's reuse infrastructure.
- Research and document the NYC reuse sector's zero waste impact.
- Prepare and respond to emergency situations that result in surges of unsolicited donations.

Overview of Programs

Businesses and nonprofit organizations can use the **donateNYC Exchange**, an online materials reuse platform, to give and receive large quantities of gently used and surplus materials. Also for businesses, donateNYC is proud to launch the **donateNYC food portal**, the first municipally-administered food donation portal in the country, in 2019.

Residents can turn to the **donateNYC Directory**, an online and mobile search tool that locates convenient places to donate or find second-hand goods.

Local reuse organizations may join the **donateNYC Partnership** program, which offers members a variety of benefits including networking, publicity, data analysis, and events.



Partnership

The **donateNYC Partnership** is a group of nonprofit organizations in New York City that accept and distribute second-hand and surplus goods. donateNYC provides Partners with networking opportunities, marketing assistance, donation referrals, and personalized environmental impact reports.

donateNYC Partners by the Numbers

Organizations that engage in materials reuse provide many benefits for the City: they reduce the amount of goods and materials destined for landfills; they provide usable goods to the public for free or at low cost; they conserve the energy and resources required to produce new items; and they create green jobs.

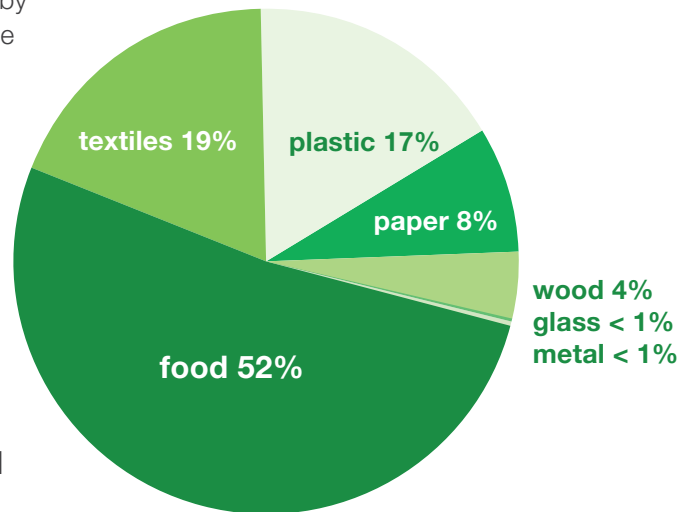
The contributions of reuse organizations are especially important in the context of the City's goal to send zero waste to landfills. With funding from the Department of Sanitation, the NYC Center for Materials Reuse developed a proprietary Reuse Impact Calculator, which uses qualitative and quantitative information provided by donateNYC Partners to analytically describe the impact of the nonprofit reuse sector in New York City.

These two pages illustrate the impact of our donateNYC Partners in 2018. **Please see our index of Partners beginning on page 14 of this report!**

Diverted from the waste stream:

Our Partners kept more than

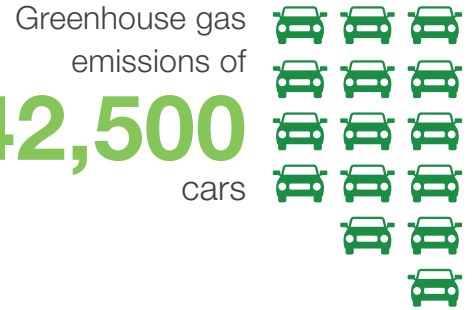
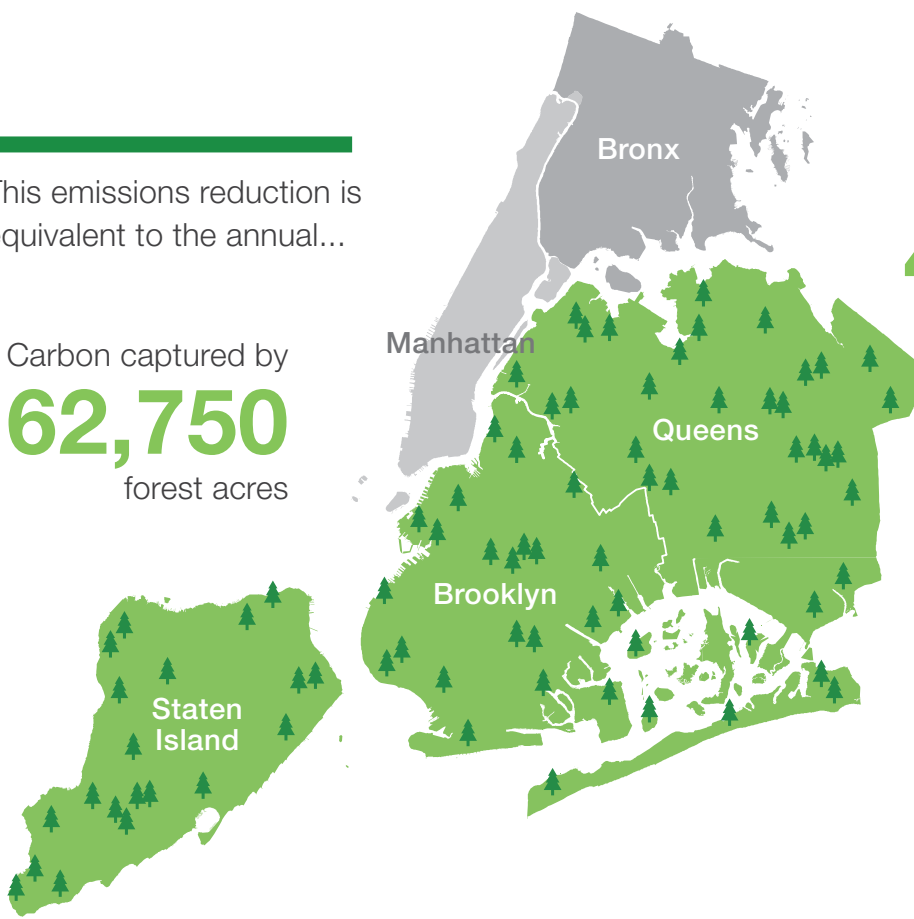
57,254 tons of material
out of landfills in 2018.



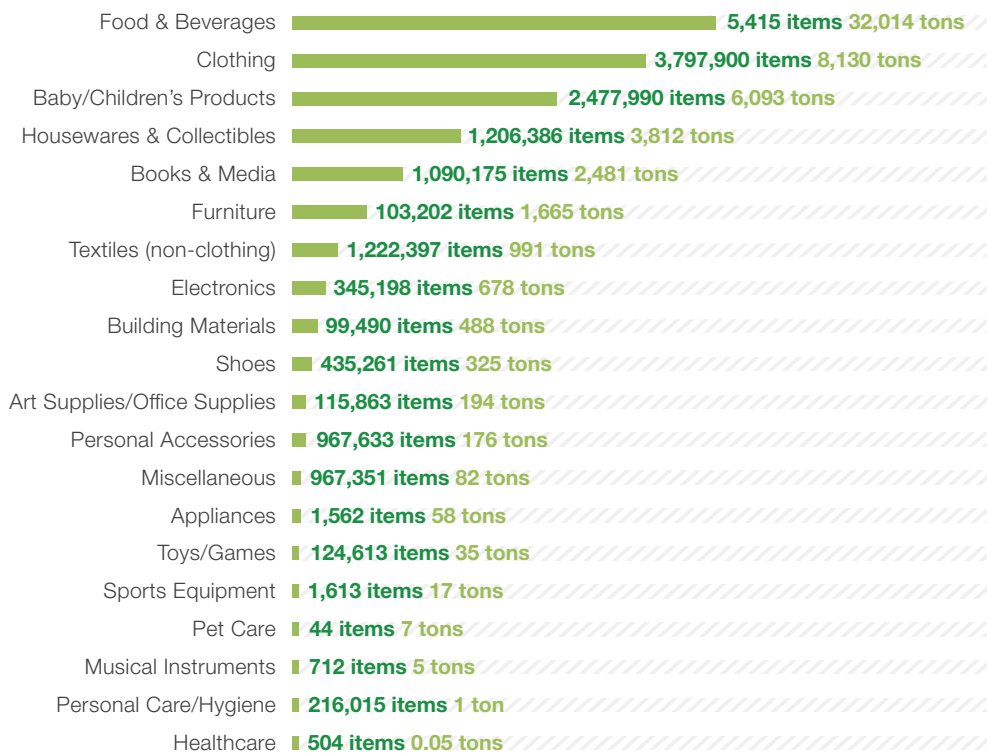
Environmental Impacts: Through accepting donations of goods, materials, and food in 2019, our Partners reduced greenhouse gas emissions by **198,500 metric tons of CO2 equivalent**, and saved **1.515 million BTUs** of energy...

...This emissions reduction is equivalent to the annual...

Carbon captured by
162,750
forest acres



Reusable Items: that our partners kept out of landfills in 2018



**Snapshot:
Reuse Research**

The main goals of the NYC Center for Materials Reuse (NYCCMR) are to quantify materials reuse in New York City and to understand the environmental impact of local reuse. In order to accomplish this task, NYCCMR requires clean, robust materials data for accurate analysis. It can be difficult, however, for some organizations to dedicate staff and resources to tracking data about their contributions to waste diversion.

This past year, NYCCMR stationed staff at Animal Care Centers (ACC) locations for 14 days to weigh and track incoming donations. This field study provided ACC with an accurate estimate of their yearly in-kind donations.

In 2018, ACC took in an estimated 8.10 tons of donations, made up of 36% textiles and 30% pet food.

This information has helped ACC refine their operations and has also allowed NYCCMR to estimate ACC's environmental impact.

Partnership

donateNYC Partnership Highlights

Innovative Donation & Reuse Pilot Projects

donateNYC Partners have the opportunity to propose pioneering new models for reusing materials through the Innovative Donation & Reuse Pilot Projects Program. Applications are reviewed by an independent review committee and supported with the goal of aiding in the growth and capacity of nonprofits accepting second-hand and surplus goods.



Results from 2017-18 awardees

Big Reuse

Big Reuse's pilot project examined the feasibility of remixing leftover latex paint into a viable product. Over the course of the project, they were able to sort, filter, mix, and repackage 636 gallons of paint to resell at their Gowanus Reuse Center rather than going to landfill. They concluded that their paint rescue program could be replicated and scaled up in the future.

Rebuilding Together NYC

Rebuilding Together NYC worked to bridge the gap between industry and salvage nonprofits by organizing a working group of NYC GreenBuilders. In addition to bringing together voices from across the sector to discuss deconstruction and salvage best practices, Rebuilding Together tested a new transportation model for salvage projects and improved their data collection methods to accurately measure project impact.

Sustainability Spotlight Series

This year, donateNYC launched the Sustainability Spotlight Series, a series of events designed to showcase the reuse activities of donateNYC Partners.

The first event took place on April 7, 2018 and offered a tour of FABSCRAP's new warehouse space in the Brooklyn Army Terminal. After the tour, participants joined a volunteer sorting session to help sort fabric scraps that FABSCRAP received from commercial businesses and fashion/design brands.

The series continued on May 9, 2018 with a visit to the TDF Costume Collection located within New York's historic Kaufman Astoria Studios. Attendees toured the Collection, which houses more than 80,000 costumes and accessories from Broadway and Off-Broadway productions, opera companies, and touring companies.

Holiday Gift Guide

This holiday season, donateNYC released a zero waste Holiday Gift Guide, which showed New Yorkers examples of unique finds offered by donateNYC Partner stores. The guide, showcased in media outlets such as NY1, Fox 5, and AM New York, showed that shopping at a donateNYC Partner store can save money and turn up one-of-a-kind gifts, all while supporting social services and giving items a second life outside of the landfill.

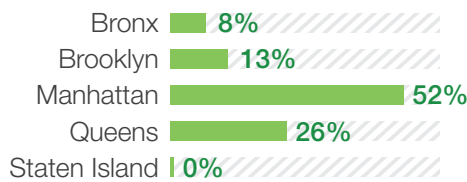


Digital Donation Tools

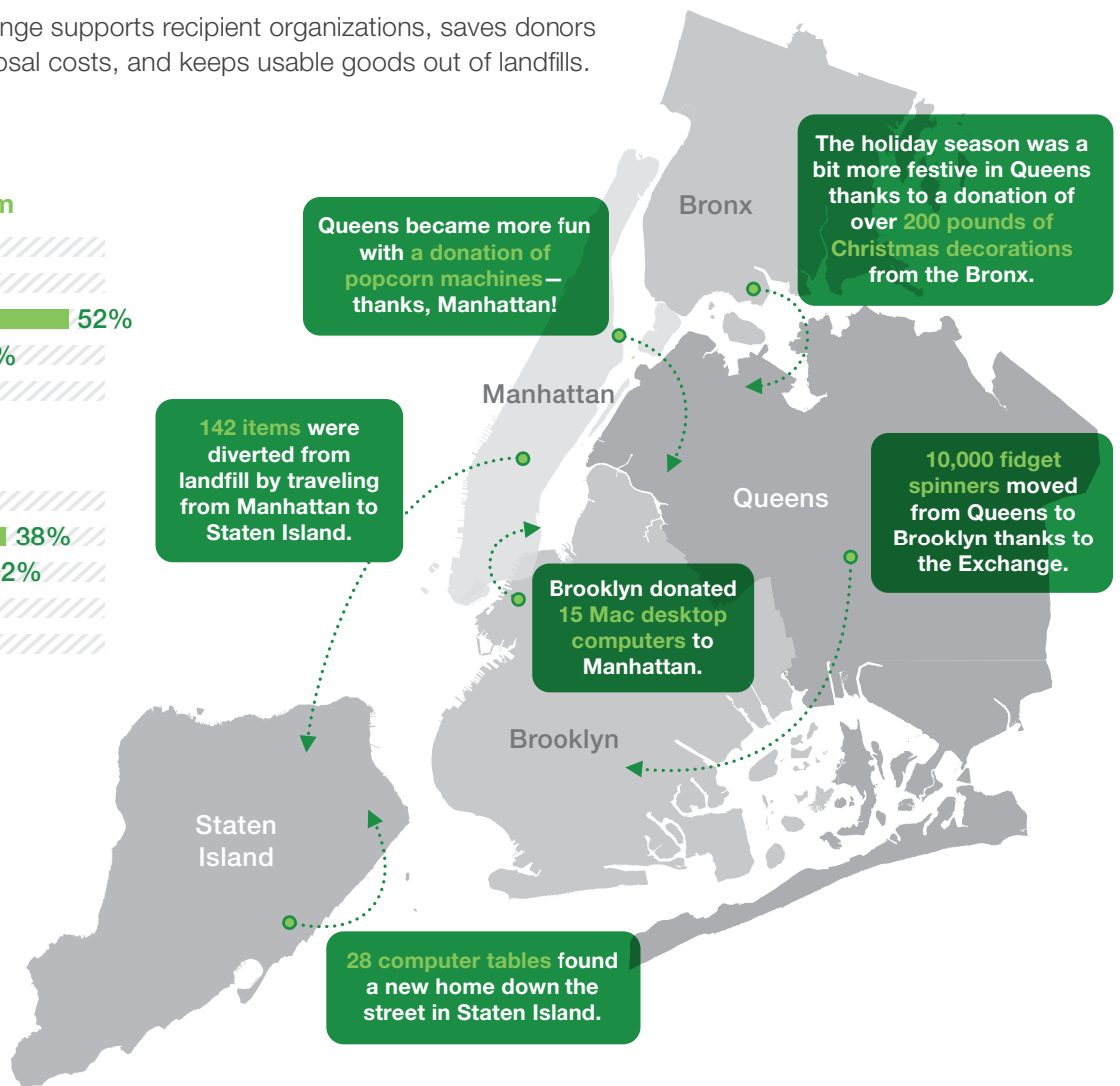
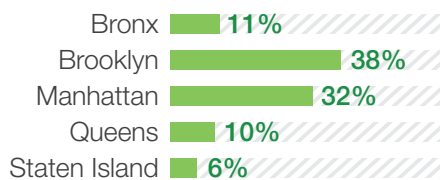
The donateNYC Exchange connects local businesses, nonprofits, schools, and government agencies looking to donate or receive large quantities of gently used and surplus goods.

Donating through the Exchange supports recipient organizations, saves donors money on storage and disposal costs, and keeps usable goods out of landfills.

Exchange Donations From



Exchange Donations To



Donation Spotlight

Since March 2018, donateNYC has been working with DSNY's Zero Waste Schools team to prevent surplus public school furniture and supplies from going to waste. The collaboration diverted over 30 tons from landfill in 2018. In addition to reducing waste, every donation has provided crucial resources to nonprofits such as community centers and after-school programs.

As an example, desks and chairs donated by a public school in the Bronx were used to furnish a new computer center run by donateNYC Partner PowerMyLearning at the Caribbean American Center of New York (CACNY) in Brooklyn. Anny Chen, Program Coordinator at PowerMyLearning, put it this way: "The school furniture obtained through donateNYC's Exchange provided an opportunity for CACNY to re-invent their space into an environment that is both welcoming and practical, which resulted in a community having access to resources that they may not have had access to before.



Another portion of this desk and chair donation was put to good use by West Harlem Group Assistance. They were looking to furnish their after-school and summer program at West Harlem Residence, a facility that provides families with transitional housing, employment assistance, and other social services.

Snapshot: Donate Food

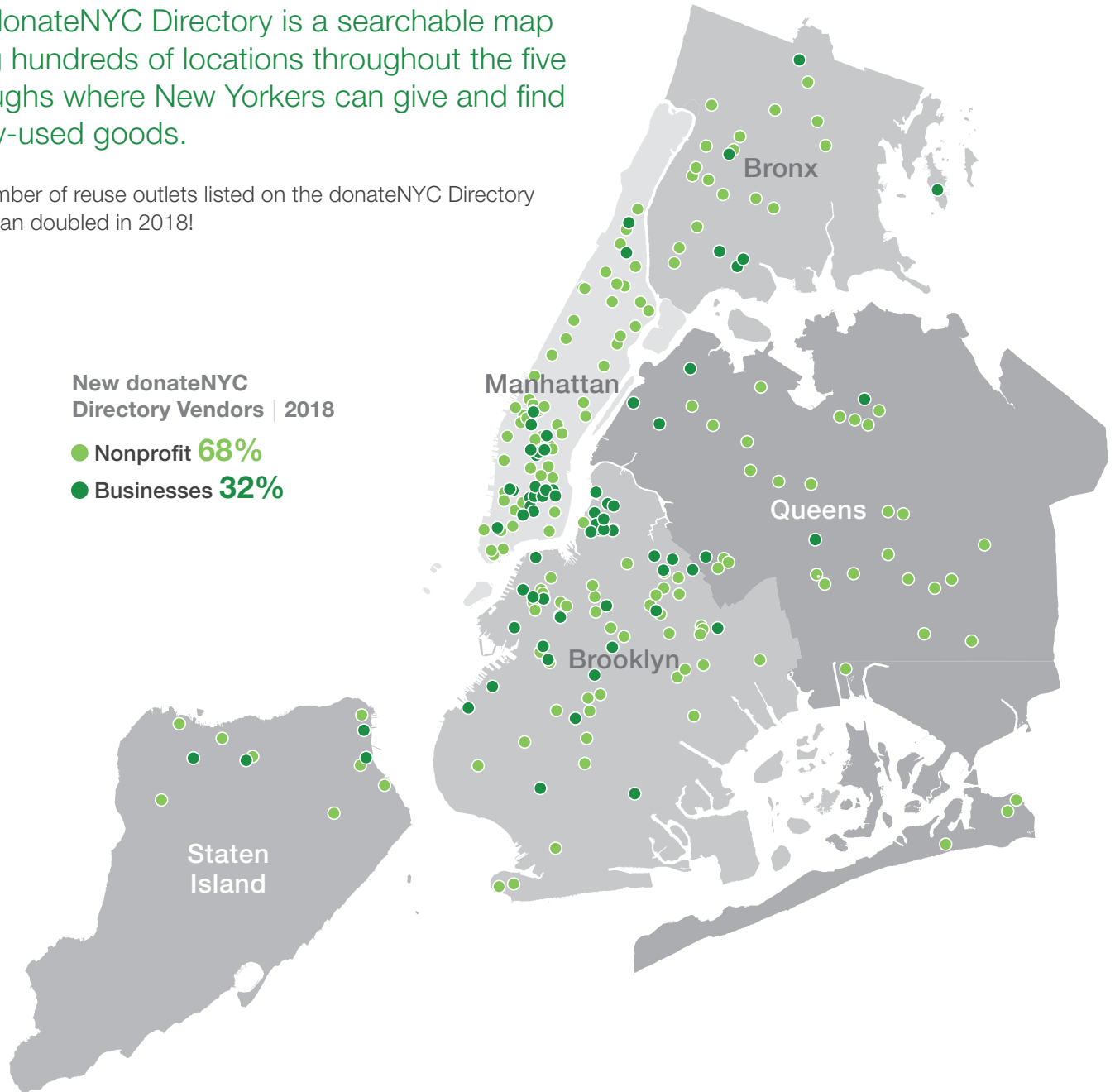
donateNYC is excited to launch the country's only municipally-administered food donation platform in March 2019. The donateNYC food portal makes hyper-local connections between businesses with excess edible food and organizations that can accept and distribute donated food. The food portal aims to reduce the amount of edible food going to landfill while supporting NYC's food rescue and redistribution network.



Digital Donation Tools

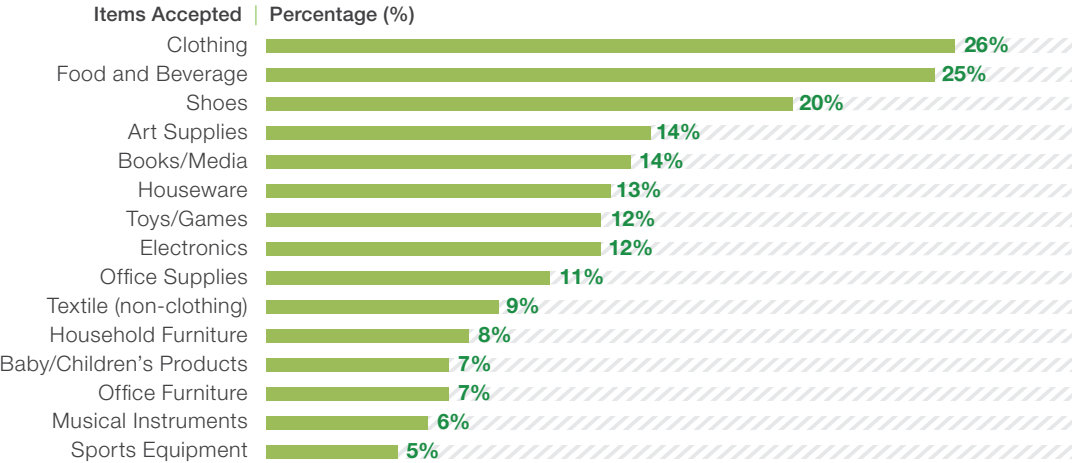
The donateNYC Directory is a searchable map listing hundreds of locations throughout the five boroughs where New Yorkers can give and find gently-used goods.

The number of reuse outlets listed on the donateNYC Directory more than doubled in 2018!



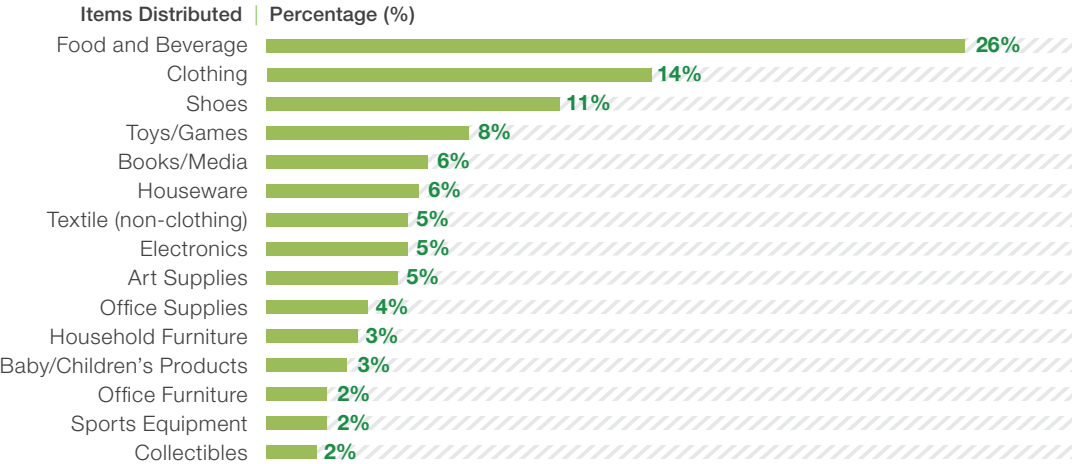
Directory Find

The new Directory locations added in 2018 provide a variety of donated items to purchase or receive through distribution, the most frequently found being clothing/shoes, food, and art supplies.



Directory Give

Looking to donate? The 2018 Directory additions will take items of almost any type. With over 230 food pantries listed on the Directory, the most frequently-accepted item for donation is food.



Events

Every year, donateNYC organizes collaborative events that highlight the work of our Partner organizations and promote the reuse sector in NYC. Events like these have allowed donateNYC to connect with the public and spread the importance of reuse to more New Yorkers than ever before.

donateNYC Earth Day Fest

On April 22, 2018, donateNYC celebrated Earth Day by showcasing the diversity of NYC's thriving nonprofit reuse sector. Joined by several members of our nonprofit Partnership program, the event offered a variety of activities including a children's clothing swap by GrowNYC's Stop 'N' Swap, creative reuse crafts, repair demos, thrift shopping, zero waste prizes, an e-waste collection drive hosted by the Lower East Side Ecology Center, and much more.

donateNYC Conference

Since 2007, the annual donateNYC Conference has provided an opportunity for local nonprofit reuse organizations to come together to discuss best practices and shared challenges.

The 11th annual donateNYC Conference was held on June 6, 2018 at the New York Academy of Sciences, exploring the theme of "First-Hand Technology for the Second-Hand Industry". Presenters such as Queen of Raw, thredUP, and SIRUM demonstrated how leveraging technology can increase the ways in which an organization can minimize waste and encourage reuse.

National Thrift Store Day

Thrift Store Day celebrates New York's vibrant reuse sector while highlighting the many benefits of buying and donating second-hand goods. donateNYC collaborated with Partners Housing Works, Goodwill, Vintage Thrift, and Salvation Army for a free Thrift Store Day Crawl along 23rd Street in Gramercy on August 17, 2018. Participants who downloaded the donateNYC app received a discount from participating stores. The event welcomed over 400 attendees, whose purchases helped divert almost 1.25 tons from landfill.

NYC Marathon

Since 2013, the NYC Department of Sanitation has partnered with Goodwill Industries of Greater New York and Northern New Jersey and the New York Road Runners to collect and donate clothing discarded by runners of the NYC Marathon. This year, Goodwill collected over 45.5 tons of textiles from runners, up from 43 tons collected in 2017.



donateNYC Earth Day Fest



donateNYC Conference



NYC Marathon



National Thrift Store Day

Snapshot: Our Online Community

Throughout the year, donateNYC works to promote the great work of the program and Partners through various channels including print, events, and digital communications. This past year has been filled with new social media-oriented events like the Sustainability Spotlight Series and digital campaigns such as the Holiday Gift Guide. donateNYC has seen steady growth on all social media accounts and Instagram followers have increased by over 60%. Follow along on all platforms **@donateNYC!**

Our Partners



Angel Street is a thrift shop that benefits New Yorkers struggling with substance use disorder, mental illness, and HIV/AIDS. Sales fund the Lower Eastside Service Center (LESC), which uses a wide-ranging network of health and human services to help people empower their lives.

Lower Eastside Service Center has been serving New Yorkers for over 60 years.



Animal Care Centers of NYC's mission is to end animal homelessness in NYC. They strive to find loving homes for homeless and abandoned cats, dogs, and rabbits, both by adopting animals directly to the public and by partnering with more than 300 dedicated animal placement organizations.

In 2018, ACC diverted over 8 tons of materials for pets.



Art Start nurtures the voices, hearts, and minds of New York City's underserved youth through consistent creative workshops inside homeless shelters, alternative to incarceration programs, and partnering youth agencies.

Art Start diverted nearly one ton of art supplies in 2018.



Big Reuse creates innovative zero waste initiatives for NYC, including their reuse center, community composting sites, environmental outreach, and green job training. Big Reuse fulfills its mission of diverting reusable materials from the landfill by accepting donations for resale.

In 2018, Big Reuse diverted over 487.5 tons of materials from landfills.



Bike New York

empowers New Yorkers to transform their lives and their communities through bicycling. Bike New York's Recycle-A-Bicycle Shop is a community-based bike shop that offers sales and full service repairs. The bicycles begin as donations and are sold fully refurbished. Proceeds from sales and services directly support Bike New York's education program.

Bike NY collected 16 tons of bicycles and accessories in 2018.



Billion Oyster Project

is an ecosystem restoration and education nonprofit restoring oyster reefs to New York Harbor through public education initiatives. They envision reviving our shared blue space, creating a healthier, happier, and more resilient city—one oyster reef at a time.

In 2018, the BOP shell collection program recovered over 179.4 tons of oyster shells from restaurants and events.



Bottomless Closet

inspires and guides disadvantaged New York City women to enter the workforce and achieve success through a host of services and programming, including the selection of interview attire, and a broad workshop curriculum that promotes professional development, financial management and personal enrichment.

Bottomless Closet distributes more than 30,000 garments each year.



The Bridal Garden

ensures that high-quality bridal gowns are worn and enjoyed instead of being tossed away. By redistributing unneeded gowns and selling them for up to 75% off their retail value. The Bridal Garden helps brides plan lower-impact weddings, and the funds raised through the boutique go to support the Brooklyn Charter School.

The Bridal Garden sold over 1,150 donated wedding dresses in 2018.

Our Partners



Brooklyn Rescue Mission Urban Harvest Center Inc. is a community-based organization in Bedford-Stuyvesant, Brooklyn that develops creative solutions to food justice, community health, and the economic challenges that our community endures on a daily basis.

BRMUHC provides members of the community with fresh organic produce and emergency food.



CANCERcare

CancerCare provides free counseling, resources, and financial assistance to anyone affected by cancer. All services are provided by professional oncology social workers and cancer experts. The CancerCare Thrift Shop offers a wide selection of designer clothing, jewelry, and items for the home, with all proceeds supporting the mission of CancerCare.

CancerCare's programs helped 186,700 people in 2018, due in part to proceeds from the CancerCare thrift shop.



CAREER::GEAR

Career Gear provides services to improve employment outcomes for men entering or re-entering the workforce. Our programs consist of three primary service components: a Job Readiness Program, a Guest Speaker Series, and population-specific programs for the many groups and agencies with whom they engage.

Career Gear distributed over 4,000 pieces of professional attire to men in their programs.



CAUZ FOR PAWZ

Cauz for Pawz is a nonprofit thrift store that promotes the health and well-being of animals. The Cauz for Pawz thrift store located in Kips Bay, Manhattan, raises funds for animal welfare organizations, rescue groups, and no-kill shelters. Cauz for Pawz also hosts pet adoptions and a community pet food pantry.

Cauz for Pawz collected more than 10 tons of donated goods in 2018.



Church of Good Deeds

The mission of the **Church of Good Deeds (CoGD)** is to spread faith in Altruism by selflessly helping others: everyone, everywhere, every day. They strive to build a global community where every person practices and believes in the power of Altruism. All donations they receive connect volunteers and assets with those in need.

Since 2017, CoGD has distributed thousands of items of clothing and fed hundreds of New Yorkers.



City Harvest works to end hunger in communities throughout New York City. Through relationships with farms, grocers, restaurants, and manufacturers, City Harvest collects nutritious food that would otherwise go to waste and delivers it to 500 soup kitchens, food pantries, and other food programs across the five boroughs.

In 2018, City Harvest diverted over 31,500 tons of food to New Yorkers in need.



Educational Alliance brings together and partners with diverse communities in Lower Manhattan, offering individuals and families high-quality, multi-generational programs and services that enhance their well-being and socioeconomic opportunities.

Educational Alliance uses donated and repurposed materials to provide art classes for everyone from preschoolers to senior citizens.



FABSCRAP provides convenient pickup of fabric scraps from commercial businesses in the fashion, interior design, and entertainment industries in New York City. FABSCRAP works with an engaged network of students, artists, crafters, local designers, and industrial processors to reuse and recycle fabric to maximize its diversion from landfills.

In 2018, FABSCRAP collected more than 54.15 tons of pre-consumer fabric waste.

Our Partners



Garden of Hope is a linguistically specific and culturally competent domestic violence, sexual assault, and human trafficking victim service organization that serves the vast Chinese immigrant community across NYC.

GOH established the first Chinese-speaking domestic violence shelter, the Hope House, which is available to 18 adults and children every night.



GOOD+ Foundation empowers fathers and families in marginalized communities with the education and training they need to build a better life and improve outcomes for children. The organization pairs goods—such as cribs, car seats, and diapers—with life skills training, employment assistance, financial literacy, and co-parenting classes.

More than 12 million items were donated through GOOD+ Foundation in 2018.



Goodwill Industries of Greater New York and Northern New Jersey empowers individuals with disabilities and other barriers to employment to gain independence through the power of work. Goodwill NY/NJ thrift stores generate revenue to support a vast array of community services and promote the reuse of resources.

In 2018, Goodwill NY/NJ helped reuse and recycle over 10,000 tons of items in NYC.



The Grand Central Neighborhood Social Services Corporation is committed to providing immediate relief to Midtown Manhattan's homeless population. They offer basic necessities (food, clothing, showers, and chairs for respite) and a range of social services including employment counseling, treatment referrals, and housing assistance.

In 2018, GCNSS served over 51,000 New Yorkers in need.



Green Tree Textiles works to reuse and recycle unwanted textiles, including clothing, shoes, accessories, and household linens, that would otherwise end up in already overburdened landfills. Green Tree Textiles' reuse and recycling services help support people who are in disadvantage and transition as well as helping to preserve the environment.

Green Tree Textiles helped divert over 218.5 tons of textiles in 2018.



GrowNYC's Stop 'N' Swap® community reuse events allow New Yorkers to find new homes for items they no longer need. Stop 'N' Swap® helps residents reduce and reuse locally, helping to minimize their contribution to landfills and prevent the waste that comes from the production, packaging, and transportation required to get new things.

In 2018, GrowNYC's Stop 'N' Swap hosted 52 swap events and reused over 67.5 tons of goods.



The **Habitat NYC ReStore** is a retail store that accepts donations of overstocked, second-hand, and salvageable building materials to support Habitat for Humanity New York City. Items can include furniture, building materials, appliances, cabinetry, sinks, countertops, household, and décor items.

In 2018, the ReStore redistributed over 247 tons of building materials, appliances, and furniture.



Harlem United helps marginalized communities improve their health and well-being. From their roots in the basement of a church at the height of the AIDS crisis, they have grown into a full-fledged, community-based healthcare and housing provider. Their founding ethic has remained the same: Harlem United is a family, and no matter what, they are here to help.

In 2018, Harlem United served over 165 HIV+ low-income adults daily.

Our Partners



here there and EVERYwhere is a nonprofit, repurposed goods platform that provides survivors of economic hardships, domestic abuse, sexual assault, and human trafficking with an avenue for creative expression. Survivors are taught vocational and entrepreneurial skills in sewing, jewelry making, and crafts to bring new life to discarded items.

here, there, and EVERYwhere provided services to over 20 individuals in 2018.



Hope for Us works to enhance the quality of life for youth living in low-income communities, with a focus on assisting children with sickle cell anemia. They provide children with recreational activities such as art and music classes and summer camp. Hope for Us accepts year-round donations of clothing, school supplies, backpacks, and more.

Hope for Us has served over 1,000 families through essential-needs donation drives.



The HopeLine or “La Línea de la Esperanza” provides social services to residents of the South Bronx. The HopeLine serves the community by meeting the immediate needs of clients with a food pantry and clothing bank. Through these services, clients are introduced to other programs, including ESL classes, computer literacy training, and health screenings.

The HopeLine’s Diaper Center provides 12,000 diapers a month to families in need.



Hour Children helps incarcerated and formerly incarcerated women successfully rejoin the community, reunite with their families, and build healthy, independent, and secure lives. Their thrift shops generate revenue to support Hour Children’s programs, and provide employment and training for program participants.

In 2018, Hour Children’s Thrift Shops helped provide over 8,000 people with access to the Hour Community Food Pantry.



Housing Works is a healing community of people living with and affected by HIV/AIDS. Housing Works' mission is to end the dual crises of homelessness and AIDS; their Thrift Shops and Bookstore Cafe generate funds that directly provide clients with housing, comprehensive healthcare, job training, legal services, and more.

Housing Works accepted over 1,300 tons of donated goods in 2018 to help provide services to 5,500 New Yorkers.



Kingsbridge Heights Community Center provides resources that empower Bronx residents from cradle to career to advance education and well-being for a vibrant community. Their education and personal empowerment programs provide individuals, birth through late adulthood, with comprehensive services.

KHCC serves over 400 meals daily to the community.



LITTLE ESSENTIALS

Little Essentials is a nonprofit organization that improves the health, safety and well-being of children ages 0–4 living in poverty by providing urgently needed resources and parenting education to families in crisis. Through their network of community partner organizations, they provide safe sleep solutions, strollers, car seats, clothing, diapers, and other baby essentials.

In 2018, Little Essentials distributed over 13,000 items to families across NYC.



Lower East Side Ecology Center offers free community-based compost collection, electronic waste reuse, stewardship of public open spaces, and environmental education. The Center's programs divert e-waste and compostable waste from landfills and offer opportunities for New Yorkers to learn about environmental issues.

LESEC diverted more than 478 tons of electronics from landfills in 2018.

Our Partners



Materials for the Arts collects surplus materials from businesses and redistributes them to NYC nonprofits with arts programming, public schools, and City Agencies. In order to engage the community in creative reuse, MFTA offers a wide variety of programs including professional development, student field trips, and arts workshops.

In 2018, MFTA diverted more than 700 tons of materials from being thrown away.



MCCNY Charities, Inc. encompasses the social service ministries of the Metropolitan Community Church of New York. MCCNY operates a shelter for LGBTQI homeless youth and a food pantry, which provides groceries to low-income and HIV+ New Yorkers. They also host a free health clinic and an expanded syringe access program.

In 2018, the Sylvia Rivera Food Pantry served over 35,000 meals.



The **Neighborhood Association for Inter-Cultural Affairs, Inc.** mission is to empower the residents of the Bronx by providing culturally sensitive services to children, youth, seniors, and families. NAICA's services include affordable housing, legal assistance, homeless prevention, case management, and community education and development.

NAICA provides shelter to over 600 individuals annually.



Nazareth Housing is committed to the promotion of housing stability and economic independence among low-income families and individuals of New York City through the provision of homelessness prevention services, emergency family shelter, supportive housing, and urgent needs assistance.

Louise's Pantry at Nazareth Housing provides more than 75,000 meals each year.



Nest Music Conservatory motivates youth to explore their talents, create new ones, and expand their minds beyond social expectations, in an area where arts funding is lacking in public schools. They fulfill their mission in part through accepting and distributing used and new musical instruments and musical supplies.

In 2018, Nest Music Conservatory provided musical education to over 200 children.



New York Cares is the largest volunteer network in the city. Each winter, New York Cares runs the City's largest coat drive, collecting gently used winter coats from New Yorkers and distributing them to children, women, and men at homeless shelters, community organizations, and nonprofit agencies.

The New York Cares Coat Drive delivered its 2 millionth coat in 2018.



Opportunities for a Better Tomorrow (OBT) strives to help disadvantaged youth and adults advance toward self-sufficiency and financial security through job training, academic reinforcement, improved life skills, and support services. OBT approaches all of its endeavors with three principles in mind: confidence, discipline, and professionalism.

In 2018, OBT distributed close to 3 tons of professional attire.



Part of the Solution (POTS) has grown from a small soup kitchen to a leading provider of emergency food, social services, and legal representation in the Bronx. POTS' "one-stop shop" method offers a variety of services to move individuals and families from poverty to stability and ultimately self-sufficiency.

POTS collected over 1.2 tons of goods in 2018.

Our Partners



PAWS NY helps New York City's most vulnerable residents keep pets in their homes while promoting the human-animal bond that is so physically and psychologically valuable to their clients. Thus, their motto: helping people by helping pets.

In 2018, PAWS NY accepted and distributed close to one ton of pet food.



Person Centered Care Services (PCCS) is a nonprofit organization creating social change within communities by supporting people with disabilities on their search for identity and acceptance.

Through one of their Day Habilitation programs, PCCS participants pick up and drop off donated goods to other donateNYC Partners across Staten Island.



PowerMyLearning strengthens the learning relationships between students, teachers, and families so every student succeeds. PowerMyLearning's family engagement services provide families with free Home Learning Centers, which are refurbished computers loaded with educational software.

PowerMyLearning took in 83 tons of donations in 2018, and served 5,403 students, teachers, and parents.



Project Cicero is an annual nonprofit book drive designed to supplement classroom libraries in under-resourced New York City public schools. Project Cicero receives book donations from 100 schools each year, as well as contributions from publishers. More than 1,200 teachers from all over New York City select books at their distribution.

Project Cicero collected 150,000 books in 2018 for under-resourced public schools.



Project New Yorker's mission is to improve the livelihood of under-privileged immigrant women and girls by helping them explore opportunities and educating them to overcome the challenges of city life.

Project New Yorker has helped over 5,000 women and families since its founding in 2017.



Purses for Nurses is committed to improving wellness in developing communities by providing nurse-driven health services and educational workshops that encourage self-reliance. They fund this work by collecting and selling donated handbags.

Purses for Nurses diverted over half a ton of purses from the landfills in 2018.



Rebuilding Together NYC is a nonprofit organization that provides repairs and modifications to low-income homes and nonprofit facilities. Established in 2015, the Rebuild Center is a nonprofit retailer, selling gently used building materials and appliances.

Rebuilding Together NYC recovered over 5 tons of materials in 2018.



Rescuing Leftover Cuisine (RLC) is dedicated to helping the hungry by rescuing and donating leftover food to homeless shelters. Their aim is to become the world's most widely used solution to eliminate food waste, make food rescue sustainable and universal, and ensure hunger becomes a thing of the past.

In 2018, RLC rescued 275.7 tons of food and helped serve 833,300 clients.

Our Partners



Restfull Nights Organization Inc. is a Queens-based homeless shelter and social services agency that was founded on the principles of equal opportunity and shelter for all. Restfull Nights is committed to providing low-income people the opportunity to enhance their quality of life.

Restfull Nights provides meals to clients 365 days a year.



RIVER FUND is a Poverty Frontline Center serving all five boroughs of the City. They confront material hardship with weekly groceries, benefits access, and stabilization programs, plus support and education pathways from cradle to college.

RIVER FUND serves more than 15,000 families per year—distributing 120 tons of groceries each month.



Room to Grow's vision is that one day all parents will have the resources they need to unlock their families' potential. They offer structured coaching, material goods, and community connections to support parents so children thrive from the start.

In 2018, Room to Grow collected and donated over 77,800 items.



Safe Horizon's mission is to provide support, prevent violence, and promote justice for victims of domestic violence, child abuse, rape, sexual assault, human trafficking, youth homelessness, stalking, violent crimes and more.

Safe Horizon touches the lives of more than 250,000 children, adults, and families each year.



The Salvation Army Greater New York Division operates thrift stores and numerous social service centers throughout New York City. Their work supports shelters, schools, daycare centers, and emergency services around the world, including more than 100 programs in New York City alone.

The Salvation Army Greater New York collected and distributed more than 4,000 tons of goods in 2018.



Second Chance Rescue NYC was founded on the firm belief that all animals deserve love and care and that no animal should ever be subjected to abuse, neglect, or homelessness. Their mission is to offer a second chance to animals with medical, emotional, or behavioral issues.

Second Chance Rescue NYC has fostered over 120 dogs through their CAMP SCR program.



Second Chance Toys focuses on two of our most precious resources—our children and the environment—by promoting collections of gently used plastic toys and matching them with local organizations that care for children in need.

Second Chance Toys received 9,456 toys in 2018, keeping close to 20 tons of plastic out of landfills.



The **Stapleton UAME Church** Outreach Ministry was established in 1987, primarily dedicated to helping the homeless population. The Outreach Ministry meets the needs of the local community by offering a soup kitchen, a food pantry, a clothing drive, and community-building projects.

The Stapleton UAME soup kitchen provides more than 150,000 meals a year.

Our Partners



COSTUME COLLECTION RENTAL PROGRAM

TDF Costume Collection is a division of the Theatre Development Fund, a nonprofit dedicated to bringing the power of the performing arts to everyone. Housing over 85,000 costume pieces, all donated from productions and individuals, the Collection offers reasonably priced rentals to over 1000 productions a year.

TDF helped divert over 43,000 pounds of textiles from landfill in 2018.



Teaching Beyond the Square supports educators through programming and operates The Materials Center. The Materials Center contains a large collection of “found” materials and natural objects that are often discarded, but can be repurposed into something new.

In 2018, Teaching Beyond the Square received more than 1,500 pounds of donated items.



That Suits You (TSY) accepts gently worn professional attire and provides them free of charge to qualified men seeking work, as well as high school seniors attending graduation and prom. TSY also provides workshops and other services to help in obtaining and maintaining employment.

Since its founding in 2013, That Suits You has served more than 7,000 men.



Transitional Services for New York, Inc. (TSINY), provides community-based services to individuals with mental disabilities. TSINY’s nonprofit secondhand book store, Turn the Page...Again!, accepts donations and provides employment opportunities for individuals entering the world of work.

TSINY served 6,000 New Yorkers in 2018.



UNITED CHURCH OF PRAISE INTERNATIONAL MINISTRIES

Unidos Si Se Puede provides families and individuals in East Harlem with services to help improve their social, educational, and economic statuses. The organization offers classes, recreational activities, workshops, and job readiness trainings, as well as operating a clothing and food bank.

Unidos Si Se Puede offers more than a dozen free services to local residents.

United Church of Praise International Ministries, located in Staten Island, helps people in emergency situations with resources and guidance. The organization provides food, clothing, interview attire, toys, diapers, home building supplies, appliances, and rental assistance to families in need.

United Church of Praise provides assistance to over 21,000 families each year.



Urban Pathways is a New York City-based nonprofit organization that serves more than 2,000 homeless individuals a year and provides transitional, extended stay, and permanent housing to chronically homeless individuals.

In 2018, Urban Pathways served 3,700 New Yorkers in need.



Urban Resource Institute's (URI) mission is to provide quality, compassionate, and innovative client-centered services to victims of domestic violence and other vulnerable populations so that they may lead the safest and fullest lives possible.

URI'S Pals program has helped over 100 families with pets, including cats, dogs, and other smaller animals.

Our Partners



Vintage Thrift is a nonprofit thrift shop benefiting the United Jewish Council of the East Side (UJC). The UJC provides a wide range of services including delivery of hot kosher lunches, van service for the disabled and elderly, after-school tutoring and job training programs, and much more.

In 2018, Vintage Thrift received donations of more than 32.5 tons of goods.



WellLife Network is one of the region's largest nonprofits dedicated to the wellness of New Yorkers faced with developmental disabilities, mental illness, and addiction. Our mission is to help New Yorkers achieve their life's goals of health, recovery, wellness, and independence in the community.

In 2018, WellLife Network volunteers logged 1,000 hours.



Willie Mae Rock Camp for Girls is a nonprofit music and mentoring program that empowers girls and women through music education, volunteerism, and activities that foster self-respect, leadership skills, creativity, critical thinking, and collaboration.

Since 2005, Willie Mae Rock Camp for Girls has served over 1,000 girls in 58 NYC zip codes.



Womankind serves survivors of domestic violence, human trafficking, and sexual violence. Depending on circumstance, they have access to a safe place to live, assistance with housing, employment, English language training, legal immigration assistance, financial empowerment, and so much more.

Womankind accepted and distributed over 5.5 tons of donated goods in 2018.



Our Partners kept more than
57.2 thousand tons
of usable goods out of landfills
in 2018.



World Vision Greater New York serves all of New York City, with a focus on the South Bronx and Washington Heights. The community-based resource center distributes donated items to local partners and nonprofit organizations that assist families, victims of natural disasters, and whole communities.

In 2018, World Vision provided goods and services to 997,126 New Yorkers in need.



Xavier Mission has served New Yorkers in need since 1983 with outreach programs that supply clients with donated clothing, hot meals, free groceries, financial assistance, overnight shelter, and a life-skills training and empowerment program.

The All Saints Clothing Room serves 1,200 guests each year.

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